



PUBLIC WORKSHOP

7TH & 8TH DECEMBER



CONFLICT RESOLUTION

CONFLICT RESOLUTION & MANAGEMENT TRAINING

Conflict brings resentment and undermines relationships at all levels – be it personal or professional. Denying its existence and failure to establish its causes can be severely detrimental to productivity, relationships and personal health. When resolved increases productivity and strengthens relationships. This two- day workshop will help you identify a conflict, balance the interests of the parties involved and manage emotions in order to reduce the stress associated with a conflict. An instruction – led workshop blended with group discussions, activities, videos and case studies.

WHO SHOULD ATTEND ?



Anyone who works in a diverse and often conflict stricken work environment.

WHEN & WHERE ?



7th & 8th of December 2015 in a hotel in Dubai.

COSTS



Price US\$1200 Early Bird Discounted Price **US\$ 1000** Includes Buffet Lunch & Snacks